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Installation and start up

Windows 95 CD Installation
1. Start Windows 95.
2. Insert the 3-D Ultra Pinball : Creep Night CD into the CD-ROM drive.
3. When the 3-D Ultra Pinball : Creep Night setup screen appears, follow the on-screen instructions.

Starting the game
1. Start Windows 95.
2. Insert the 3-D Ultra Pinball : Creep Night into the CD-ROM drive.
3. When the 3-D Ultra Pinball : Creep Night opening screen appears, click on PLAY PINBALL to play a game.

Windows 3.1 CD Installation
(Note: This will install Microsoft Win32s and Video for Windows to your Windows System directory.)
2. Insert the 3-D Ultra Pinball : Creep Night into the CD-ROM drive.
3. From the Program Manager FILE menu, select RUN.
4. In the RUN window, type `d:\setup` and press [Enter] (assuming d is your CD-ROM drive name).
5. Follow the on-screen instructions.

**Starting the game**

2. Insert the *3-D Ultra Pinball: Creep Night* into the CD-ROM drive.
3. When the *3-D Ultra Pinball: Creep Night* opening screen appears, click on PLAY PINBALL to play a game.
CUSTOMER SERVICES

Technical Support Tel: (0118) 920 9111
Fax: (0118) 987 5603

Lines open 24 hrs, 365 days a year, using our automated technical support attendant. This system includes answers to all commonly posed questions and problems with our new and major titles. It is set up in a friendly and easy to use menu system that you navigate through using a touch tone telephone. If the answer to your question is not in our automated system, then you will be transferred to a technician between the hours of 9am and 5pm Monday to Friday.

Here are some key-presses that will allow you to navigate through our automated attendant. Note that these are the standard letter assignments that are given to UK telephones so if your phone has letters on the keypad, please use them instead:

<table>
<thead>
<tr>
<th>2:</th>
<th>A, B, C</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:</td>
<td>D, E, F</td>
</tr>
<tr>
<td>4:</td>
<td>G, H, I</td>
</tr>
<tr>
<td>5:</td>
<td>J, K, L</td>
</tr>
<tr>
<td>6:</td>
<td>M, N, O</td>
</tr>
<tr>
<td>7:</td>
<td>P, R, S</td>
</tr>
<tr>
<td>8:</td>
<td>T, U, V</td>
</tr>
<tr>
<td>9:</td>
<td>W, X, Y</td>
</tr>
<tr>
<td>0:</td>
<td>Q, Z</td>
</tr>
</tbody>
</table>

Before you call our technical support lines, please check that you have read the Readme file included on the game disk #1. You may well find a very quick answer to the problem that you are facing as these files contain answers to most common problems. If the answer is not here, make sure you have precise details of any error message that you receive, and details regarding the specifications of your computer before you call us, as this will help us in giving you a faster and more efficient service.
If you would prefer to write to us, please send your mail to the following address:

HAVAS INTERACTIVE UK Ltd.
Customer Services / Mail Order / Tech Support Department
2 Beacontree Plaza
Gillette Way
Reading • Berkshire
RG2 0BS
United Kingdom

Sierra UK Web site
http://www.sierra-online.co.uk
UK Website includes technical support, mail order, chat rooms, product information, game demos and much, much more.

Hintline (UK callers only)
09068 660 660
24 hrs. Automated service requires a touch tone phone. Calls cost 50p/min. at all times. Max call length 7.5 minutes. Max call charge at £3.75 at all times.
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Please return this card to us for registration

1. A free hot line: Our Customer Services Department will be happy to deal with your technical problems and enquiries on 0118 9209 111 between 9 am and 5 pm, 5 days a week. Out of normal office hours an automated technical attendant is available to assist with the most common queries.

2. A 90 day disk guarantee: Any faulty disk replaced within 90 days (free of charge).

First name: ____________________________
Surname: ______________________________
Address: ______________________________

Town: ____________________ Postcode: ____________
Country: ______________________ Date of Birth: DD MM YY
Email: ____________________________

Please tick the appropriate box

System: PC Win98 □ PC Win95 □ Mac □
Peripherals: Printer □ Modem □

Do you have access to Internet? Yes □ No □

Your purchase: ____________________________
Date of purchase: DD MM YY

Product purchased: ____________________________
Please indicate the complete title
Bar code number: 3 3 4 8 5 4 2

Name of shop: ____________________________
Town: ____________________________
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